

Welcome To Korea



EMERGENCY TELEPHONE NUMBERS

Emergency – Off Post

031-690-7911

Emergency – On Post

911 (DSN ONLY)

Non-Emergency Desk Sergeant

755-9917 or 755-9918

Child / Spouse Abuse Reporting

101 from any military phone
Off-Post 0503-337-4101

Domestic Violence Hotline

153 from any military phone
Off-Post 0503-364-5997

American Red Cross

DSN: 757-2348
Off-Post 0503-357-2348

AER After Hours Emergency

Financial Assistance

94-877-272-7337
Off-Post US 1-877-272-7337

Sexual Assault Hotline

158 from any military phone
Off-Post 0503-364-5700

Suicide Hotline

118 from any military phone
Off-Post 0808-555-118

AER (Army Emergency Relief)

DSN: 757-2374/2364
Off-Post 0503-357-2374/2364

Emergency Leave

DSN: 757-4712/6728
Off-Post 0503-357-4712/6728

TELEPHONE DIALING INFORMATION

HOW TO DIAL PHONE NUMBERS LISTED IN THIS PHONE BOOK:

To call any USAG Humphreys or Yongsan 7 digit military phone number (DSN) listed in this phone book from a local cell phone or commercial line, please use this formula:

05033 + Last 6 Digits of the DSN phone number

To call any **OSAN AB 784** DSN phone number (DSN) dial **031-661 + last 4 of the DSN number**

To call any **OSAN AB 783** DSN phone number (DSN) dial **031-660 + last 4 of the DSN number**

To call any **SUWON AB** DSN phone number (DSN) dial **031-220 + last 4 of the DSN number**

KOREA OPERATOR ASSISTANCE

Off-Post Operator Assistance 114

To reach an operator from any military installation dial the following:

Operator Assistance 0

Directory Assistance 113

US Army Installations 113

US Air Force Installations 411

To reach an operator when calling from off-post dial **0503-323-1110 or 02-7913-1110**

To reach an operator when calling from the US dial **011-82-2-7913-1110**

LONG DISTANCE CALLS TO and FROM THE UNITED STATES COLLECT AND CALLING CARD CALLS TO THE U.S.

Collect telephone calls may not be accepted on military telephones (including telephones in living quarters).

To place a call from the US to a military phone, dial **1-011-82-5033+last 6 digits**.

To place a call from the US to a cellular phone, dial **1-011-82 + last two digits of prefix + rest of phone number**

To dial a toll-free 1-800 number from a DSN line, dial **94-800-xxx-xxxx**.



DEPARTMENT OF THE ARMY
INSTALLATION MANAGEMENT COMMAND
HEADQUARTERS, UNITED STATES ARMY GARRISON HUMPHREYS
UNIT #15228
APO AP 96271-5228

IMHM-ZA

MEMORANDUM FOR Newly Assigned Personnel, DOD Civilian Employees, and Family Members

SUBJECT: Welcome to Korea

1. Welcome to U.S. Army Garrison Humphreys (USAG-H). South Korea offers over 5,000 years of culture, history, spectacular scenery, and friendly people willing and eager to meet and help their partner in South Korea's defense. There are many opportunities for members of the USAG-H community to explore Korea; I hope each of you take the time to experience Korea rich culture and interact with the South Korean people.


2. USAG-H is home to 2ID Combined Division, U.S. Marine Corps Forces Korea, Special Operations Command Korea, Eighth Army, and United States Forces Korea. The missions of the Soldiers, Sailors, Airmen, Marines, and Civilians that live and work at USAG-H are varied, but all are here to help defend the Republic of Korea.

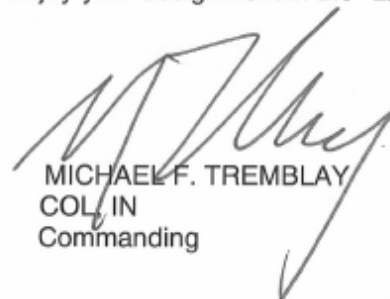
3. When gearing up for your relocation to the USAG-H community, keep the Garrison webpage marked in your web favorites and refer to it throughout your assignment in USAG-H. The USAG-H Facebook page will be your place for community events, alerts, news, and command information. Look to the relocation experts at Army Community Service (ACS) and their information site, Military OneSource. Communication is key to our Team's success.

Garrison webpage (www.home.army.mil/humphreys)
Garrison Facebook page (www.facebook.com/usaghumphreys/)
Military OneSource website (www.militaryonesource.mil/)

You will find many resources at your fingertips to prepare you for your upcoming international move. We wish you well in your transition and are here to help you make it easier.

4. We look forward to you joining our community. Enjoy your assignment in the "Land of the Morning Calm", and welcome to Korea!


BENJAMIN C. LEMON, JR.
CSM, USA
Command Sergeant Major


MICHAEL F. TREMBLAY
COL, IN
Commanding

PRE-ARRIVAL WELCOME INFORMATION

Congratulations on your assignment to Korea. Our intent is to provide you with basic information to plan for your move. It is possible to come to Korea unaccompanied, accompanied/command sponsored (CSP) or unaccompanied/non-command sponsored. Non-command sponsored Families are provided services on a space available basis. These services are becoming much more limited with more CSP Families coming to



Korea. As a non-command sponsored Family you are responsible for the additional cost for your Family's transportation and shipping of excess HHG. The additional living expenses come out of your own pocket, as well as schooling expenses, for school age kids. Your Family is also provided medical care, on a space available basis, under Tricare Standard services, where you have to pay for copays and deductibles. It is highly recommended to bring families over command sponsored. To receive Command Sponsorship, Family Members must obtain a Medical screening prior to the Soldier's

approval for Family travel to Korea. Contact the EFMP Manager, Military Personnel or your S1 **at the losing installation** to initiate the screening process. Upon approval, each Family member's name will be amended to your orders so that travel, transportation, and housing arrangements can be made. Start this process early because it can be lengthy. Each Soldier should be provided a sponsor to help provide specific information for your Family and unit of assignment. Please reach out to your unit if you have not heard from your sponsor (most have Facebook pages) or you can email usarmy.humphreys.imcom.pacific.list.sponsorship-prgm@mail.mil to request a sponsor.

The military forces in Korea are now divided into three areas. What was known as Area I and 2 has been combined into Area North. Area 1 was north of Seoul and has only unaccompanied Soldiers. Area 2 was the Seoul area. The majority of these Soldiers and Families are moving to USAG-Humphreys, in response to giving much of the Yongsan post back to the Korean Government.

Area III is the area south of Seoul. It includes USAG-Humphreys and Suwon AB, USAG Daegu and Area IV, is the southern enduring hub, Area V is Osan Air Base, and Area VI is Kunsan AB.

After the reorganization is complete, this will be the largest hub of military on the Korean peninsula (or "The Pen," as it is affectionately called). Area 4 is the southern part of the country and is centered on USAG-Daegu. Transformation has been the buzz word in Korea with all of the new facilities being built and brought on line, as well as facilities and programs closing down at other posts.

Where will you live?

Service Members (SM) on Command Sponsored Personnel (CSP) orders will be assigned Army Family Housing (AFH) unit first, if available. AFH is based on occupancy rates. If AFH is not available, SM will be briefed about moving off post to private sector housing. If AFH is not available when you arrive, you may be placed on the waiting list.



Your waiting list eligibility date is determined by the date the SM departed his/her last permanent duty station. Over 60% of command sponsored personnel live off post in private sector housing.

Unaccompanied Personnel (UPH) E6 and below ranks will be assigned and reside in barracks managed by their prospective units. Most barracks are configured as one plus one. More information on Humphreys

barracks may be found on the Official Army Housing Online User Services (AHOUS) website at <https://www.housing.army.mil> Select your installation "Humphreys" for the most current housing information.

Unaccompanied Personnel (UPH) E7 and above ranks will be assigned and reside in Senior Leader Quarters (SLQ) managed by the Housing office. If UPH occupancy rate is under 95%, it is mandatory for UPH SM to reside on post. Over 95% occupancy rate, bona-fide bachelors SM will be authorized to reside off-post. SLQs are efficiency units furnished with a double bed, night stand, lamp, computer desk and chair, a living room set, stove, refrigerator and stackable washer/dryer, similar to a one bedroom apartment.

Army Family Housing (AFH) on USAG-H consists of 3, 4, or 5 bedroom tower units. Duplexes and single homes are designated for O-6 and above ranks. Sample floor plans are available on the Army housing Online User Services (AHOUS) website at <https://www.housing.army.mil> .

Units/duplexes/homes are fully furnished to include living room dining room, bedroom sets, washer/dryer, stove, dishwasher, and refrigerator. If you chose to ship your furniture, you may turn in the government furniture items you don't need.



Off-post Private Sector Housing

Many of the new Korean homes being built today have the culture of a traditional Korean home paired with the conveniences of modern living.

Korean homes consists of, high rise apartments, villas (no more than four stories) and single homes. If you live in high-rise buildings, they usually have a number of restaurants and shops in their bottom floors. It's possible to buy groceries, go to the gym, watch a movie and have a few drinks at a bar without stepping outside. Many of the Korean homes & complexes include the following amenities:

- Kitchens of modern designed to fit with American appliances
- Large size units
- Built in closets
- Roof top decks-Filtered water
- Air conditioning
- Internet and cable service
- Dual voltage (220 & 110)
- Covered parking
- Community centers



Transportation - Korea is known for its modern transportation this includes highways, buses, ferry services and high speed trains throughout the Peninsula.

Cycling & Bike Paths - With more than a thousand miles of dedicated bike paths, South Korea boasts one of the most advanced cycling infrastructures in the world.

More information on Humphreys Housing may be found on the Official Army Housing Online User Services (AHOUS) website at <https://www.housing.army.mil> Select your installation "Humphreys" for the most current housing information. In addition, many realtors have Facebook pages where you can see examples of private sector housing.

Overseas Housing Allowance (OHA) and Housing In-processing

See the Defense travel website at <https://www.defensetravel.dod.mil/site/faqoha.cfm> for more information on your Overseas Housing Allowance (OHA) use code KR035 for the USAG-Humphreys area. OHA differs from BAH. OHA provides a rent-limit based on your rank and family size and you will only receive an amount up to your actual rent. In addition, you receive an amount for utilities each month.

All incoming CSP and UPH personnel must attend a mass newcomer's in-processing briefing with Housing (Mon-Fri. except Korean and American Holidays). The briefing will explain how to find a realtor and select a home.

Furniture

Weight allowances are restricted coming to Korea. Command sponsored families are authorized 50% of your JTR weight allowance while unaccompanied personnel are authorized only 25%. Because of this, you will be provided government appliances and furniture for the duration of your tour, if needed. We encourage you to bring some furnishings and electronics (most off-post housing are equipped with both 110V and 220V outlets) with you. You may contact our Housing Office Furnishing Management Branch (FMB) at DSN (315)755-0525, if you have specific questions.



Suggested furnishings to bring:

Mattresses...Korean beds are extremely hard. The bed frames provided by housing are Queen and Twin size.

Rugs...the floors are normally laminate or tile and rugs are not provided.



DoDEA On-Post Schools

There are American schools on post...Two elementary schools, a middle school, and a high school. Only command sponsored family members are guaranteed placement in these schools. Non-command sponsored families may attend on a space available basis, but are NOT guaranteed placement. The following DoDEA websites have information about each school, registration process, and DoDEA Online Registration System.

<https://www.dodea.edu/Pacific/west/schools-by-district.cfm>

<https://www.dodea.edu/registration-process.cfm>

<https://www.dodea.edu/DORS/index.cfm>

The school year runs from the end of August to the middle of June with both a winter and a spring break. School hours run between 7:30 to 3:30 depending on the school.

There is a cafeteria in each school for hot meals managed through AAFES. Each school has a variety of after school clubs, sports, and programs.

What you need to register.

- SEALED official school records (if available)
- Immunization Records – Immunization requirements must be met within 30 calendar days after enrollment. (*Influenza – Annually, start as soon as annual vaccine is available, due by December 1st)
- Birth Certificate (or Passport)
- Active Duty Military Sponsors - Copy of orders/extension/ amendments (to verify DEROS, Duty Location, Dependent Names listed, CSP approval and position number)
 - For Army only, PINPOINT orders are required (unless the sponsors are assigned for command or key billet positions with duty location finalized prior to their arrival to Humphreys).
- DoD Civilian Sponsors require:
 - Letter of Employment
 - Travel Orders (If PCS'd)
 - SF50/ DD3434



For elementary schools, a copy of housing lease or memo is needed and that information determines which elementary school the children will attend. To determine which elementary school your child will attend, please contact the Student Transportation Office at COMM 050 3355 1230, Humphreys West Elementary COMM 050 3357 2127 or Humphreys Central Elementary COMM 050 3356 9305.

Post-Secondary Education in Korea

The Army Education Centers in Korea offer on-site classroom and distance learning college courses at both the undergraduate and graduate levels through three universities: University of Maryland Global Campus (UMGC), Troy University (TU) and Embry Riddle Aeronautical University (ERAU). These courses are open to Soldiers, Spouses, other Family members and Civilians working for United States Forces Korea (USFK). BSEP courses are offered every month and we offer workshops pertaining to Education 101 and FAFSA. We also offer tests through the National Testing Center (NTC), Army Personnel Testing and DANTES. The Education Center also has a CAC enabled computer lab for Soldiers to use to complete training.

Medical and Tricare.

It is advised that everyone coming to Korea maintain their current Tricare enrollment until they have arrived in Korea. Upon arrival at USAG-Humphreys upon receipt of your final destination order, Sponsor will report to Tricare office to change enrollment to Korea and will be assigned a Primary Care Manager (Provider). Then the Family

Members will need to go to either the Brian D. Allgood Army Community Hospital (Humphreys Only) or into the Medical Clinic in assigned to Daegu to register. Note: Areas I and II are non-command sponsored areas with only clinics at K-16 and Casey for Soldiers only. If you do not register, when you call the centralized appointment line, your appointment may be at another location. Medical care and services are routinely available to active-duty military and their eligible dependents utilizing Tricare Overseas Prime. Eligible retirees or non-command sponsored family members can receive medical care on a space available basis.

Any specialty care not available on on-post will be referred through the local TRICARE office to either local Korean Hospital or the Brian D. Allgood Army Community Hospital (BDAACH) at Humphreys.

If you require specialty care and cannot be seen at the BDAACH, you could be sent to a local Korean Hospital. Tricare has agreements with many hospitals in Korea and going to these hospitals, as Command Sponsored active duty family members, is no different than going to a military treatment facility as there is no co-pay or deductible costs. Non-command sponsored families or Civilian Employees and their families going to an off-post hospital will have to pay the cost of the visit in full, prior to departing the hospital. You will then have to submit the bill to Tricare or your insurance company for reimbursement. There are several local hospitals and clinics now that will process through Tricare and civilian insurance companies. For a complete list get a copy of the Navigating Korea Hospitals Handbook available at your local Tricare office. A great many of the Korean medical community were trained in the US and speak English. There is usually an English translator available when needed at most Korean hospitals. The military clinics all use Tricare Online secure messaging to communicate between patients and providers. If you haven't signed up for these websites, you should consider doing that as soon as your PCM is assigned to you and or your family.

This coming March, the 65th Medical Brigade will have a phone APP for both Apple and Android that will serve as a guide and information on all things medical, dental, public health and veterinary care on the peninsula.

Dental Care in Korea

There are military Dentists available on-post in each of the areas in Korea except in Area II. These dentists mostly work on Soldiers. Family Members are required to get the bulk of their dental treatment off-post utilizing the same dental insurance and the same cost/deductibles as in the states. Family members are seen for non-pediatric cleaning from 0730 – 1530 depending on availability. A great many of the Korean Dentists have also been trained and are board certified in the US. You can expect the same treatment and services off-post in Korea as you had in the US. One exception is for children aged 12 and under at USAG-H. There are pediatric dentists on staff who see all command sponsored children under age 12 for basic dental procedures. Please note for orthodontic care, unless you are military, plan on getting this care off-post.

Shipping Pets

Korean Law have change, effective 21 March 2019, the Animal Protection Act was revised to require all dogs to be on leashes when taken outside, and ferocious dogs such as Japanese Mastiff, Pit Bull Terrier, Stanford shorthair Terrier, Staffordshire Bull Terrier, Rottweiler and their hybrid to be muzzled.

Dog owners who fail to abide by these requirements are subject to a fine of up to 3,000,000 Won.

If a dog cause injury the owner is subject to imprisonment for up to 2 years or a fine up to 20,000,000 Won.

If a dog causes death, the penalty is increased to 3 years imprisonment or a fine of 30,000,000 Won.

Pets are allowed in most on- and off-post family housing; however, larger dogs (greater than 25 pounds) are not always accepted in apartments. There are very strict Import requirements for animals. Get with your local post Vet to ensure you can meet the requirements in the time you have left. Each pet must have a FAVN (Rabies Antibody) test that is sent to only one place in the States. This test takes several weeks to a month to get the original copy back from the lab. To import a pet into Korea, each pet is required to be microchipped (with a specific kind of chip) and that number must be listed on the FAVN test, Rabies Certificate, and Health Certificate. Again see your local post Vet to ensure you get the correct items. See the Vet website for the latest information: <http://www.korea.amedd.army.mil/veterinary>. If your pet does not have all required test and paperwork, they will be quarantined at your expense.

Considerations before shipping your pet to Korea:

- On-post Vet care for Family pets is very limited due to the military mission in Korea. However, there are several good Korean Vets in the area.
- Should there be a Noncombatant evacuation, you can only evacuate two pets with you, dog or cats only. If you have more than two, you must find someone who will take your additional pets with them. Boarding facilities are limited in Korea. The ones that are available limit the animals they will accept to certain breeds or to smaller animals.
- Grooming is very limited if you have a high maintenance animal.
- Making arrangements to bring your pet on the bus from either Osan AB or Incheon Airport can be stressful but not impossible.



Shipping household goods

As stated before, your weight allowance depends on if you are command sponsored or unaccompanied and your branch of service. You are limited to 25% of your authorized allowance if you are unaccompanied and 50% with approved command sponsored orders. That is not much weight to bring if you have children. It normally takes 6 weeks to 3 months for your household goods to arrive and get through customs, depending on where you are shipping from. There are lending closets in each area to provide kitchen essentials prior to your household goods arriving but that does not include linens or pillows. Pack those in your unaccompanied baggage shipment.

HHG tips to think about...

- There are very limited storage options in Korea. No storage companies, sheds, or even oversize closets in either on or off post housing. Whatever you bring will probably be in your living space throughout your tour.
- Consider Ziploc/vacuum sealing linens and fabrics prior to shipping.
- Air purifiers, dehumidifiers and humidifiers...Korea is very humid in the summer and very dry in the winter. There is also the “Yellow Sand” that blows in from China making Korean air quality very bad at times during the year. If you bring these items make sure you bring enough filters or supplies for your tour or know that you can order and have them delivered to an APO address. Not all companies will deliver to an APO. The PX does sell air purifiers and humidifiers, if you wait until you arrive.
- Basic tools for DIY maintenance on your goods or hanging pictures. Most walls are concrete and your realtor will tell you **if** and how to hang pictures off post.
- Limited Baby furniture is available in the PX.
- Specific clothing...Most Korean sizes are one to two sizes smaller than typical US clothing. If you have a favorite brand or style of under garments, you might want to consider bringing an extra supply.
- Sporting equipment is available through the PX but anything not carried by the PX could be hard to find. If it is an activity you will do, then bring it with you.
- Rugs and carpets can be a good thing in the winter since most floors are laminate or tile. Most living rooms can handle a 10” carpet but the bedrooms are normally much smaller.

- Holiday decorations are not abundantly available. You have to find a mix between what you can't live without and finding a place to store it. Live trees are very hard to come by so bringing your artificial one is a good idea. The PX does carry artificial trees if you don't already own one.



- Electronic devices and appliances. Korean electricity is 220V, however the majority of off-post homes have some 110V outlets, normally one per room. For this reason, be judicious on the small appliances you bring.

You can bring all your kitchen appliances but with only one outlet available in the kitchen, you will find that you don't use as many as you did in the states.

- Check your electronics to see if they are dual voltage. Many of the computers and cell phones can be plugged into either voltage.
- Housing provides 2 lamps for your living room, 2 for the master bedroom and one per child room.
- Housing provides all large appliances no matter where you live...refrigerator, stove, washer, and dryer as well as furniture. (See suggestions under housing slides)

USAG Humphreys Reception Center Arrival Information

USAG-Humphreys is the hub for all incoming permanent change of station personnel assigned to Korea. Everyone who enters the Republic of Korea is subject to a mandatory 15 day quarantine. Upon arrival, Soldiers will be given a Quick Release (QR) code to begin their digital in-processing while in quarantine. Soldiers and their Families will be bussed from their arrival airport to the USAG-Humphreys Reception Center. At the Reception Center Soldiers will need to provide a copy of their orders bringing you to Korea and the DA31 Leave form. In-processing Soldiers will also need their CACs readily available. If they are accompanied, then their dependent(s) Identification Cards will be needed as well, to be input into the DBIDS system. Afterwards, Soldiers and their Family Members will then be administered the initial COVID-19 screening test. Soldiers will then be escorted to their assigned quarantine facility. Upon completion of the 15 days and a second negative COVID-19 test, you are released to your Major Support Command (MSC) unit. Those moving into barracks, Senior Living Quarters (SLQs), or on-post housing will go from quarantine to their

residence. Those moving onto off-base housing will move into lodging if lodging is not found. You can reach the 19th HRC for daily updates and changes for digital in processing via DSN: 315-757-2387 or 315-755-2044 or via Facebook at or via <https://www.facebook.com/19thHR/>

Temporary Lodging during theater in-processing

Lodging for families must be made in advance. Army lodging reservations can be made online for standard room by visiting



<http://army.dodlodging.net/property/Camp-Humphreys-Lodging>, if the website indicates that there is not space, please email the front desk at usarmy.humphreys.imcom-fmwrc.mbx.lodging@mail.mil. For suites, pet rooms or special request fill out the [Army Lodging USAG-Humphreys Registration Form](#) and email it to usarmy.humphreys.imcom-mwrc.mbx.lodging@mail.mil. Pet rooms are available on a first come, first serve basis. If you are PCSing with your pet, ensure you request a pet friendly room or make arrangements to board your pet (email the front desk for further assistance usarmy.humphreys.imcom-fmwrc.mbx.lodging@mail.mil). Pet rates apply.

For PCS Incoming Soldiers, please contact the hotel directly to arrange lodging accommodations. Please ensure that your arrival date is after your quarantine period. The hotel is NOT a quarantine facility.

You should plan on spending 10 duty days at USAG-Humphreys for the theater in-processing.

Army Lodging
Commercial: 031-692-0825
International: 011-82-31-692-0825

Please contact 19th HRC for transportation arrangements.

19th HRC
DSN: 757-2700
Commercial: 0503-357-2700
International: 011-82-5033-57-2700

As of July 2020

Can also Direct Message 19th HRC at <https://www.facebook.com/19thHRC/>

Vehicles in Korea

Registering and operating a privately owned vehicle (POV) in Korea is a privilege not extended to all SOFA personnel assigned. A POV may be owned and registered by a command sponsored Family or Soldiers in the grade of E-7 and above. Joint domicile Soldiers in the grades E-6 and below will need to request an exception to policy to register a POV.

Your orders must state you are authorized to ship a vehicle. Once your vehicle arrives, you will license it with the local Korean Department of Motor Vehicles and register it DBIDS to access the post with your vehicle. Vehicles are now shipped to USAG-H for Areas North and 3. Only one POV per sponsor is authorized to be registered. If you are command sponsored for Area III, you are authorized to register two POVs provided the other individual is licensed. Any exceptions must be approved by the Garrison Commander in the Area you are assigned. Exceptions are very difficult to get approved, so plan on having only one vehicle in Korea.

Picking up and registering a shipped vehicle in Korea is easy.

- First gather the documents:
 - Proof of Insurance in the Sponsor's name. The vehicle is always registered in the Sponsor's name no matter whose name is listed as the owner in the US. Auto insurance must be for the ROK (such as AIG or LIG) or USAA. Ensure you check the effective date.
 - Valid USFK 134 EK, SOFA driver's license, or an International Driver's Permit or Korean National Driver's License for US Contractors.
 - Import or customs shipping documents (normally provided by email from the VPC)
 - Valid DOD ID/CAC
 - Military Orders, Letter of Employment (DOD Civilians) or Letter of accreditation and current 700-19 for contractors
- You are no longer required to get a ROK Temporary Plate if you complete the registration process in 2 business days unless you have a need to go off post. Otherwise you will need to fill out an USFK application for Registration of USFK POV at the Korean DMV located in the One Stop Building and obtain ROK Temporary Plates. Cost is 1800 Won.
- Pick up your vehicle at the VPC.
- Obtain a USFK vehicle safety inspection at the USAG Humphreys Auto Skills Center if your vehicle is more than 2 years old.
- Return to the Korean DMV counter with your safety inspection and other documents needed above to receive your permanent plates. Cost is 14,000 WON.
- Go to the DBIDs counter to finalize your vehicle registration. You must have your vehicle with you, as they place the permanent decal on your windshield that allows your vehicle to enter any installation on the Peninsula.

Driver's Testing Information

Location: Transportation Motor Pool, Building P-7010, 2nd floor, #211

Contact Number: DSN 757-2331, -2332, -2333, -2334, -2528, -2318

US/SOFA Personnel: Monday thru Friday @ 0830

Korean Nationals and KATUSAs: Friday @ 1300

Study Guide: Google USFK 385-2, dated 17 March 2020

Classroom Testing: Exceptions only, please call for more info

Online: <https://jkosupport.jten.mil/> (Military, use CAC Card; All others, need to create a username/password)

There are two training modules associated with the training. **Training Module**, course number is **USFK-US002, Exam**, course number **USFK-US002-B**

Once an applicant has completed the online training and testing, the applicant will present his/her ID card & a valid U.S. Driver's License to a USFK driver's license

facility and will then receive a USFK 134EK (License).

Testing will still be conducted at the USFK driver's testing facilities for those individuals that do not have access to complete the training/testing online.



Testing Requirement for POV License (USFK 190-1)

The following individuals are authorized to obtain a USFK Form 143EK (POV License):

- All command sponsored service members, regardless of grade, and their family members.
- Joint domicile status service members authorized to ship a POV at government expense, regardless of grade, and their family members.
- A member of the U.S. Armed Forces in the grade of E-7 or above and their family members.

- DOD civilian employees in the grades of GS-5, WG-5, WL-2, WS-1, NA-5 and CC-3 or equivalent and above; USFK technical representatives, and family members of the aforementioned personnel.
- Service members E-6 and below and Department of Defense (DOD) civilians GS4, WG4, WL1, NA4, CC2 and below and their family members, who reside off-post. Service members must obtain a statement of non-availability from the Housing Office (or any other documentation indicating the SM was command-directed, or received an exception to policy, to reside off-post at government-expense).
- Unaccompanied Service Members E-6 and below, who reside on-post and receive an endorsement from the first O-5 in their chain of command. All requests will be approved by the Installation Commander where the Service Member is assigned.

Note: All USFK SOFA status military personnel, USFK civilian appropriated and non-appropriated employees and family members of the aforementioned personnel must also possess a valid U.S. state driver's license, ROK driver's license or a foreign driver's license issued by another UN member country prior to obtaining a USFK Form 134EK. It is not required to obtain a USFK Form 134EK if already in possession of a current ROK driver's license.

Required Documentation

DOD Civilian Employee

- Letter of Employment (one Copy)
- Valid U.S. Driver's License

Non-SOFA Status Contractor & Technical Rep

- ROK Driver's License
- USFK Form 700-19A-R-E
- Valid U.S. Driver's License

Invited Contractor (USFK License not required):

- ROK Driver's License or International Permit
- USFK Form 700-19A-R-E

GOV License (OF346)

- Memorandum (Request for GOV License), signed by unit commander or authorized rep
- U.S. or ROK Driver's License & ID Card
- Certificate of Employment (DOD civilians)
- USFK Form 700-19A-R-E (All other civilians)

Learner's Permit

- USFK Area Commanders designated in USFK Regulation 10-2 who operate a driver's testing facility may issue learner's permits. Learner's permits may be issued to family members (command and non-command sponsored, age 16 years or over), persons subject to this regulation, U.S. Embassy, JUSMAG-K, and Special United States Liaison Advisor Korea (SUSLAK) personnel. Complete USFK Driver's License Training/Exam.
- For more info, reference USFK 190-1 & USFK Pam 385-2 or call the Licensing Facility.

Motorcycle Endorsement

All personnel must have a valid motorcycle operator's license or motorcycle endorsement issued by the civil authorities of a country or by a U.S state or territory of the U.S. Additionally, military personnel must also show proof of completion of an MSF course or DUSD (I&E) endorsed, State-approved, curriculum operator's safety training. For info, contact TMP Facility or go USAG-Humphreys Safety Office at 753-5582. Motor Scooters will only need MSF course.

Motor Scooter/MOPED & Electric Stand-Up Scooters (PTDs) Licensing

- USFK developed the below matrix, IAW USFK Reg 190-1 & USFK Pam 385-2.
- Every branch of service will have more training requirements with PTDs, so please inquire with a unit rep.

DRIVER LICENSING MATRIX

Requirements	Valid U.S. License	USFK 134EK	Insurance	Safety Inspection	Registration	License Plate	Earbuds Allowed	MSF Tng.	PPE
POV	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
Motorcycle	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Helmet, Gloves, Eye Pro, Protective Clothing
Motor Scooter (<125 CC)	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes*	Helmet, Gloves, Eye Pro, Protective Clothing
PTD	No	PTD or POV	No	No	Yes	No	No	No	Helmet
Bicycle	No	No	No	No	Yes	No	No	No	Helmet
Play Vehicle	No	No	No	No	No	No	No	No	Helmet

*Active Duty service members only

Rationing in Korea

Upon arrival to Korea, only sponsor with Family Members are REQUIRED to visit Ration Control to request the Ration Control Card which allows the dependents to have access to any of the Duty-Free Facilities. The Ration Control Card and ID card must be presented to the staff entering Duty-Free Facilities. During checking out at the cash registry, the ID card will be swiped.

There are several types of monthly rationing in Korea:

- Commissary limits are based on Family size and range from \$800 a month for a single person to \$2300 a month for a Family of six.
- Alcohol limits are based on Family members over age 21.
- Liquor is limited to 3 Units for the sponsor and an additional 2 unit for each Family member over 21. A unit of liquor is a fifth, quart, or liter that is 20% or more alcohol by volume.

- Beer is limited to 6 cases of beer plus 2 additional units for each Family member over 21. A unit of beer is a case or 24 bottles or cans.
- Wine is not counted against the liquor limits.
- In addition, any medication containing DXM is monitored. This is mostly in cough medicine.

If there are any concerns or questions, please contact the Ration Control Office at 757-2088, which is located at the Maude Hall, Building 6400, Rm F104.

Access to Post in Korea

Access to posts in Korea is done utilizing a computer system, DBIDS, which scans your ID Card. You will need two forms of picture ID to enter a post until you are entered into DBIDS, most personnel use their passport and military ID. On your first duty day after arriving, the Soldier and all Family members with ID Cards must go into the DBIDS office at USAG-H to be registered into the system. You need your ID card and orders.

If you have visitors stay with you while living in Korea, you can get a temporary pass for them by applying 30 days in advance to the DBIDS office on your post. You need a copy of their photo page from their passport with USFK form 82E application which is available at the DBIDS office.

Legal Concerns

When coming to Korea, you are covered by a Status of Forces Agreement (SOFA) between the US Government and the Korean Government. It covers legal jurisdiction for both military and civilian employees, visa requirements, and other topics. Each Family member or Civilian must have a SOFA visa in their passport within 90 days of arriving in country. This allows you to live in Korea without penalty for the term of your assignment. If you do not receive this stamp in your passport, you could be fined when you depart the country for being here illegally. This stamp can be easily obtained at no cost at the local immigration office.

The **Blood Alcohol Limit** in Korea is 0.03 which is much lower than most states. The Koreans take this very seriously and have checkpoints throughout the country on a regular basis. In addition, Soldiers under the age of 21 are not allowed to drink in Korea and could be prosecuted under the UCMJ.

When living in Korea you ARE subject to Korean Law when off the installation. Though the SOFA provides procedural protections (i.e. the right to a lawyer at no cost to you) you must abide by Korean criminal procedure.

Korean laws are different than those in the United States and so some activity that is otherwise not criminal in the US is criminal in Korea (traffic accidents, defamation, and self-defense). Further, Korean law treats the possession of drugs, of any kind, very harshly.

If indicted, you will not be allowed to leave the country, under any circumstance, until the criminal process is complete and all fines are paid. Lastly, Soldiers and civilians alike, have been and can be confined in Korean jail.

Army Community Service

ACS will be there to help you get settled no matter which post you are assigned, such as:

- Mobility and Deployment support providing education briefings for Family Readiness Groups, Army Family Team Building and Military Resiliency Training.

- Relocation assistance with orientations to USAG-H and Korea, as well as a loan closet for basic kitchen items.

- Financial Readiness Program (FRP) provides comprehensive educational and counseling programs in personal financial readiness. The program covers indebtedness, consumer advocacy and protection, money



management, credit, saving & investing, First-Term Soldiers training, and financial planning for Soldiers and their Families.

- Army Emergency Relief (AER) The Army's own emergency financial assistance organization and is dedicated to "A Hand-up for Soldiers." The AER provides commanders a valuable asset in accomplishing their basic command responsibility for the morale and welfare of Soldiers. The AER funds are made available to provide emergency financial assistance to Soldiers - Active & Retired - and their dependents when there is a valid need.
- Employment Readiness offers comprehensive information, tools and resources to support career exploration training, and employment.
- Family Advocacy Program is comprised of the New Parent Support Program, Victim Advocacy Program, and Training Program that is dedicated to education, prevention, intervention, and prompt reporting of child and intimate partner abuse. Family Advocacy also offers many life skill classes to strengthen family relationships and improve overall quality of life.
- Army Volunteer Corps (AVC) program provides education and training on volunteer opportunities located on and off post. AVC conducts training for volunteer managers so that volunteers can have a certified record of their service. AVC also provides volunteer recognition opportunities including the Annual USAG Humphreys Volunteer of the Year.

- Army Family Action Plan (AFAP) collects quality of life issues using a variety of community forums and working groups. These issues are vetted and tracked by the Garrison Commander for resolution to improve daily life on the installation.
- The Exceptional Family Member Program (EFMP) provides comprehensive support to family members with special needs. EFMP takes an all-inclusive approach to coordinate military and civilian community, educational, medical, housing and personnel services to help Soldiers and their Families with special needs. EFMP is a mandatory enrollment program that also assess, document, and ensure medical needs of an Exceptional Family Member (EFM) are considered during the continental United States (CONUS) and outside the United States (OCONUS) assignment process.
- Information and Referral assists in locating services and programs available both on and off your installation.

Emergencies in the States while you are in Korea

Should an emergency happen while you are in Korea to your Parents, In-Laws, Spouse, Children, Siblings, or a *Person in Loco Parentis* (someone who stood in place of a parent to the Soldier or the Soldier's spouse for 24 hours a day, for at least a 5-year period before the Soldier or the Soldier's spouse became 21 years of age) you could be authorized a funded Emergency leave. Should there be an emergency with another Family members such as Grandparents or Aunts and Uncles, you could be authorized an unfunded "leave under Emergency Situation". Your command would determine if the situation met the criteria listed in AR 600-8-10 and if the mission allowed them to grant you leave.

A Soldier's Family members, friends, or relatives may seek emergency leave for a Soldier through the local chapter of the American Red Cross. The local chapter of the Red Cross verifies the circumstances and reports them directly the overseas Red Cross Office. Field Directors refer the reports to the appropriate Army command for evaluation and decision. Families can call the toll-free number (877) 272-7337 to request the Soldiers presence or they can use the American Red Cross website at <http://www.redcross.org>

Family and MWR is a comprehensive network of support and leisure services designed to enhance the lives of Soldiers (Active, Reserve, and National Guard), their Families, Military Retirees, Civilian Employees and other eligible patrons. Family and MWR contributes to the Army's strength and readiness by offering services that reduce stress, build skills, improve self-confidence and foster strong esprit de corps.

Family and MWR support services range from child development and after school programs to deployment assistance, relocation aid, career services, financial management, Family counseling and social/support networks. Additionally, Family and MWR provides leisure services and events such as sports programs, fitness centers, parks and recreational facilities, libraries, restaurants, clubs, concerts, community events, travel services and leisure travel lodging, as well as auto skills and arts & crafts

centers. Family and MWR exists because the U.S. Army is committed to the well-being of the community of people who serve and stand ready to defend the nation.

USAG Humphreys Family and MWR has a full range of programs and services, including:

- Flightline Restaurant
- Flightline Tap Room
- Catering & Event Services
- First and Ten Restaurant
- Morning Calm Center
- Downtown Lanes Bowling Center
- River Bend Golf Course
- River Bend Pub
- Automotive Skills Center
- Arts and Crafts Center
- Suwon Recreation Center
- Suwon Library
- PFC Ross A. McGinnis Warrior Zone
- Leisure Travel Services (Discover Seoul)
- SFC Ray E. Duke Memorial Library
- Outdoor Recreation
- Laser Tag
- Beacon Hill Disc Golf Course
- Sitman Physical Fitness Center
- Collier Community Fitness Center
- Turner Fitness Center
- Zoekler Fitness Center (24 hour facility)
- Family Fitness Room
- Collier Indoor Pool
- Community Activity Center (CAC) Indoor Pool
- Outdoor Pool
- Balboni Multi-Purpose Sports Fields
- Child and Youth Services
- Bang Jeong Hwan and COL Dean Hess Child Development Centers
- CPT Jennifer M. Moreno School Age Center
- Smith Youth Center
- Youth Sports and Fitness
- School Support Services
- CYS Instructional Programs (formerly SKIES Unlimited)
- Home School programming sessions
- Better Opportunity for Single soldiers (BOSS)

Child & Youth Services (CYS)

USAG Humphreys Child and Youth Services (CYS) welcomes you to our community. It is our mission to provide affordable, high quality, age-appropriate recreational and learning programs that incorporate character building concepts through activities and social interactions for all children. When you enroll your children at USAG Humphreys, you begin new experiences and relationships. Programs include:

- Child Development Center
- School Age Center
- Middle School and Teen
- Youth Services
- School Liaison Support
- CYS Instructional Programs
- Youth Sports and Fitness
- Before/after school care
- Full, part-time or hourly child care
- Camps

The first step to register your child(ren) for CYS Child Care Services is [Militarychildcare.com](https://militarychildcare.com). [MilitaryChildCare.com](https://militarychildcare.com) is a Department of Defense (DoD) program that provides a single gateway to find comprehensive information on military-operated or military-approved child care programs worldwide. USAG Humphreys Parent Central Services will assist eligible patrons with enrollment for CYS activities and programs. Patrons are encouraged to make an appointment to avoid potentially long wait times. For more information regarding enrollment requirements, visit:

<https://humphreys.armymwr.com/programs/parent-central-services-registration>

Better Opportunity for Single Soldiers (BOSS)

The Better Opportunities for Single Soldiers (BOSS) Program represents the voice of the single and unaccompanied service members. USAG Humphreys and Suwon Air Base BOSS Programs offer a variety of volunteer opportunities and recreational trips around Korea. BOSS is also an avenue to help address quality of Life issues and concerns. Garrison BOSS programs are managed by a Senior Enlisted Advisor, MWR Advisor and BOSS President. BOSS membership provides many benefits, including project management, mentorship and opportunities to enhance promotion packets. To learn more about the BOSS Program, visit:

<https://humphreys.armymwr.com/programs/boss>

Register your Household with RecTrac Online

USAG Humphreys Family and MWR utilizes the RecTrac system in order to pay and log in to our various programs and new features and programs are added all the time! In order to provide you and your family a smooth transition, you can now apply online to RecTrac through the Webtrac website. More information and a step-by-step registration process is provided online at <https://humphreys.armymwr.com/promos/households>

WebTrac can be used to access facilities like the recreation center or even pay for CYS programs like Youth Sports and Fitness, all through the online system!

Civilian Personnel Advisory Center (CPAC)

There are employment opportunities on-post in Korea. The two main preferences afforded Family members are: *Military Spouse Preference* and *Family Member Preference*. *Military Spouse Preference* is available for those military spouses married prior to the PCS move, identified on the PCS orders, and **in Korea. You must be in country prior to being selected for a position.**

Family Member Preference is afforded to spouses of current Civilian Employees, their dependents, or military spouses who are not command-sponsored, were formerly Active Duty and ETS'd to stay in Korea with their current AD Spouse, or married after the PCS move to Korea. You may use the preference until 6 months prior to your tour end date as long as you have not accepted or declined a permanent, continuing position in Korea. In order to be considered, you must meet the basic qualifications of the job and be among the best qualified for the position. Military spouse preference applies to GS-01 through GS-15 or NF 3 and below.

Overseas Family Member Preference is available to a spouse, or unmarried dependent child not more than 23 years of age who resides with a military member or civilian employee assigned overseas.

You must ask for these preferences when you apply on the USAJobs website. Go to your local ACS Employment Assistance office to learn how to find and apply for jobs on USAJobs.

How to pack for trip over

You will be living out of your suitcase for at least 10 days but it could be as much as three months depending on when you shipped your HHG. It is important you pack appropriately.

- Pack clothes for the season. Winter is very cold and windy (in the teens) and can linger well into March or April with the weather bouncing between the 30's to high 60's.
- Summer is not horribly hot staying under 100 degrees; however, the humidity stays at 100 percent making it uncomfortable.
- March, April, and May is rainy but the Monsoon Season is July and August with even more rain.
- Bring comfortable shoes. At least until your car arrives; you will be walking and taking the bus for most of your transportation.

Packing your carry-on

It is a long trip, no matter where you start from. Pack:

- Plenty of kid-friendly snacks, toys, games, and a favorite blanket.
- A lot of reading material.
- Slippers and a toiletry kit to freshen up prior to debarking.
- Medications (prescription, pain reliever, motion sickness, sleep aid).

Chances are good that you will be traveling for 36 hours between checking in, changing planes, time zone changes, getting through immigrations and customs, as well as travel to USAG-H. After arriving at USAG-H, the Soldiers have to do their initial check-in which can take up to an hour depending on the number of soldiers arriving at the same time. Families need to be prepared to hang out and wait prior to going to the hotel.

- Bring plenty of diapers and change of clothes for your little ones.
- If you are arriving during the summer, chances are much greater that you will be going to an off post hotel without access to the PX or Commissary.
- The Family Mini Mall is open 24/7 to purchase items that you may need after your arrival to USAG Humphreys.

Emergency contacts while traveling

Arrival Delays - No matter how well you have planned your move, emergencies do happen. If you encounter an emergency that will prevent you from being on time for signing-in, call the Installation Operation Center (IOC), DSN 315-754-6111 or 011-82-31-691-6111.

Army Emergency Relief (AER) provides assistance for unexpected financial emergencies in the form of interest-free loans and grants for soldiers or retirees and their families. If you experience an emergency financial need that cannot wait until your arrival, please contact the American Red Cross Emergency Services Center at (toll-free) 1-877-272-7337.

Newcomers Services

Newcomer's Orientation – Facebook Live. This program offers newly arrived Soldiers, DA Civilians, or Contractors and their Family members with helpful information about community resources, services and programs. It is conducted the 2nd Wednesday of each month. The Family Orientation is conducted on the 1st and 3rd Monday of each month.

****NOTE**** All other sessions below are suspended until further notice due to COVID-19 social distancing

FREE! English Language Instruction – Currently unavailable. Learn Basic English conversation, writing, and pronunciation skills in a relaxed classroom setting. This beginner's class offers opportunities to converse, write, and learn about the American culture.

Free! Korean Language Instruction – Facebook Live. Learn basic and intermediate Korean conversational skills. This class offers need-to-know conversation basics such as greetings, phrases, and questions.

FREE! Learn about Korea – Currently unavailable. Curious about Korean customs, culture, history, or language? This program offers an informal Lunch and Learn opportunity to enhance your understanding of the country you now live in.

FREE! International Spouses Group – Currently unavailable. Meet up with other spouses for a fun and informative group. Meet others of your heritage as you learn about other heritages from around the world.

FREE! Korean Head Start- Currently unavailable. Join the fun and learn about Korea in a two day orientation with Pyeongtaek University. Learn to use public transportation. Learn about Korean Culture and History. Learn how to cook Korean dishes. Explore Hwaseong Fortress. All with your own small group guide. Transportation, food, and admissions are FREE. Children are welcome!



FREE! American Sign Language – Facebook Live

Learn American Sign Language. This class is a visual gestural language to practice and learn the cultural language of the hearing impaired. Classes are conducted every Tuesday at ACS, Maude Hall Bldg 6400 from 12:30 a.m. – 13:30 p.m.

Just a few things to do in Korea

- *Pyeongtaek Wootdali Culture Village* is a culture and arts experience center. Located in a former school, you can now partake in about 80 experience programs to include ceramic arts, stone flower art, woodcrafts, rice cake mallet pounding, folk games, and folk music.
- *Natural Botanical Garden* is place to see how Korean agriculture has changed from prehistoric times to today. It is a place of learning as well as observing over 5,200 flowers and plants.
- *The Simboksa and Mangisa Temples* have beautiful statues of Buddha. They are both designated as Korean natural treasures.
- *Sudosa Temple Stay* allows visitors to participate in various daily activities in the temple to include trying on the Buddhist shroud, participating in services, learning Buddhist meal etiquettes and tea ceremonies as well as enjoying the beauty.
- *National Museum of Korea and the War Memorial of Korea* are both located just off post at Yongsan and offer free exhibits on the Korean War, history, and art. There are numerous science and specialty museums throughout the Penn.
- *Hwaseong Fortress and the Royal Palaces* date back to the Heyday of the Joseon Dynasty. Not only do you see how the Korean Royalty lived, but you can dress up in the traditional dress, the Hanbok.
- *Korean Folk Villages* allow you to visit and explore traditional homes and shops from the earliest days of the Korean nation.
- *Namsan and the Seoul Tower* is the most iconic landmark in Seoul. You can hike or take a cable car to the top of the mountain and then go up the tower for a majestic view of not only Seoul but the surrounding area.
- *Kid's Cafes* are indoor playgrounds for children filled with fun toys and activities that keep them entertained while parents relax with a cup of coffee
- *The DMZ or demilitarized Zone* is one of the “must see” while in Korea. You can visit Camp Bonifas, the Joint Security Area, and the Third infiltration tunnel.
- Of course what trip to Korea would be complete without going to *the Markets*? There are many markets throughout Korea that specialize handicrafts, clothes, food, and other unique items from Korea.

APPS For Korea:

- AAFES TAXI
- AFN PACIFIC
- AIRBNB
- AIR MATTERS (Real-time Air Quality Indicator)
- BAACH (Brian Allgood Army community Hospital)
- HEYWIRE (Texting for US numbers)
- ITOUR SEOUL
- KAKAOTALK
- KOREAN SUBWAY
- KOREA TRAVEL BOOKS
- LINE (Texting for US numbers)
- NAVER MAP (Now in English)
- PAPAGO (Translation)
- ROME2RIO (Maps/Directions)
- SOUTH OF SEOUL (Food, shopping, and services recommendations)
- SUBWAY KOREA
- TRIP ADVISER
- VISIT KOREA
- USAG APPs for Yongsan, Humphreys, and Daegu
- WAZE (Maps/Directions)
- WHATSAPP (Texting for US numbers)
- HANGOUTS (Messaging between friends)
- SKYPE
- GOOGLE VOICE (Phone calls to US numbers)

Facebook Pages:

- Dennis at Humphreys ACS
- Eighth Army – Korea
- Korea Tourism Organization
- National Parks of Korea
- United Spouses and Civilians Club of Humphreys
- U.S. Army Garrison Humphreys (Camp Humphreys)
- USAG Daegu
- U.S. Army Garrison Yongsan
- U.S. Forces Korea (Official Page)
- USO Humphreys
- USAG Humphreys Family and MWR
- USAG Humphreys ACS

HELPFUL MILITARY FAMILY WEBSITES

8th Army	https://8tharmy.korea.army.mil/site/
AAFES	www.Shopmyexchange.com
American Red Cross	www.redcross.org/services/afes
Army Family Programs	www.myarmyonesource.com
Army Family Readiness Groups	www.armyfrg.org
Army Homepage	www.army.mil
AUSA Family	ausa.org/family
Commissaries	www.commissaries.com
Defense Finance and Accounting Service	www.dfas.mil
Department of Defense Schools	www.dodea.edu
General Information in Federal Government	firstgov.gov
Korea4Expats	www.korea4expats.com
Korea Tourism Organization	english.visitkorea.or.kr
Military Child Care	Militarychildcare.com
Military Family Programs	www.militaryhomefront.com
MilitaryINSTALLATIONS Website	https://installations.militaryonesource.mil
Military Officer Association	www.moaa.org
Military One Source	www.militaryonesource.mil
PCS my POV	www.pcsmypov.com
Shipping Household Goods	www.move.mil
TRICARE	www.tricare.mil
United Services Organization (USO)	www.uso.org
United Spouses and Civilian Club	www.humphreysunitedspouses.com/
US Forces Korea	www.usfk.mil
USAG Humphreys Installation Page	https://home.army.mil/humphreys
USAG Humphreys MWR Family Programs	https://humphreys.armymwr.com/
Veterans Administration	www.va.gov
USA Jobs	www.usajobs.gov

Basic Korean Phrases



Greetings	
English	Pronunciation
Good morning Good afternoon Good evening	Jo-eun-ah-chim-im-ni-da Ahn-yeong-ha-se-yo? Ahn-yeong-ha-shim-ni-kka?
Good-bye (leaving)	Ahn-yeong-hi-gae-se-yo Ahn-yeong-hi-gyeh-ship-shi-yo
Good-bye (staying)	Ahn-yeong-hi-ga-se-yo Ahn-young-hi-ga-ship-shi-yo
Good night	Ahn-yeong-hi-ju-mu-ship-shi-yo
How do you do? (meeting for the first time)	Che-um-bep-get-ssum-ni-da
My name is ...	Jeo-neun ... im-ni-da



English	Pronunciation
Yes	Ne
No	Ah-ni-yo
Yes, Nice	Jo-ah-yo
No, I don't like it	Shil-eo-yo
Thank you	Kam-sa-ham-ni-da
I'm sorry	Mi-an-ham-ni-da
Is that right?	Geu-rae-yo?
I don't know	Jal-mo-reum-ni-da
Please do me a favor	Boo-tak-hae-yo
Please wait	Jam-ggan-man-yo
I need some...	...pil-yo-ham-ni-da
Where is the restroom?	Hwa-jang-shil eo-di-ye-yo?
Please speak again	Da-si-mal-hae-ju-se-yo
Excuse me	Shil-leh-ham-ni-da
Good job	Su-go-ha-sim-ni-da
What is this?	I-go eol-ma-ye-yo?
I need a doctor	Ui-sa bool-lo-joo-se-yo
Here/ There	Yeo-gi/ jeo-gi
Left/ Right	When-jjok/ O-reun-jjok
Go straight	Jik-jin
Help me	Do-wa-joo-se-yo
I'm hungry	Bae-go-pa-yo
This is (really) delicious	(Jung-mal) Ma-sit-seo-yo
Give me a little bit more	Jom-deo joo-se-yo
Do you speak English?	Yeong-eo hal-soo iss-eo-yo?
Please, give me...	... joo-se-yo

A WESTERNER'S GUIDE TO KOREA

ETIQUETTES AND MANNERS

Basic manners are a must in Korea. Respect and etiquette are strict here so don't lose yourself when you think you're getting treated without respect. Let's make a start on these basic manners:



- **Names:** You don't want to call them by their first names unless you've been friends with them in a long-time. For each status they are they all have different titles.

- **Excuse Me:** Westerners have their own little private space; their own personal 'bubble'. But in Korea they will elbow their way through and push and cut. You won't hear an excuse me unless it is a really hardcore push, and even then they won't say it.

- **Giggles:** If one of your friends are slightly giggling from being embarrassed, laugh along gently and smile. It is their way of apologizing and you laughing alone gently, is a showing of forgiveness.

- **Pointing:** In America, pointing is impolite. But Korea it is even more impolite, it's like beckoning a dog!

- **Offering:** In Korea when giving a gift or handing something to a Korean, offer it with both hands, especially if they are older than you. This is very rude, especially if you offer anything with just one hand.

- **Hosting:** If you're hosting something and you're inviting people, you'll be the one to pay the bills. If you're the youngest out of the group and you pay, you'll earn brownie points with your older friends.

- **Refusal:** Basically in Korea, a Korean will ask you something twice. If you decline, they ask, around three or four times, only then can you accept if it's a big deal. If it's a small deal, just accept right away, only if you want to.

- **Status:** When entering a building, let the person that has the higher status enter the building first.

- **Introductions:** When your friend arrives to the group, you're to introduce him to everyone that is there, unless your friend knows who they are.

- **Compliments:** When someone gives you a compliment, you may want to compliment them back. This is a modest thing to do.
- **Colds:** If you are sick and have the sniffles, you may want to blow your nose in the restroom, out of the way from everyone else.
- **Red Ink:** Never, ever will you want to write a person's name in red ink. If you do, that means the person is dead and death is a huge issue in Korea, emotionally.
- **Four:** The number four in Korean is the number for death since they sound similar. Nothing comes in sets of fours, some buildings may not have the fourth floor and if they do it might be marked with F.
- **Invitations:** Don't enter someone's room or office unless that person has invited you to come in. You can use the Refusal mannerisms and let them ask you three or four times and then enter.
- **Gifts:** When you're visiting, you're expected to bring a small gift. Nothing big or fancy.
- **Bowing:** Learn to bow. When you meet Koreans or leave you must bow. The deeper you bow, the more status the person your bowing has.



6400 Bldg One Stop Office Information

1st Floor

ACS

1. RM: B101 / PH: 757-2363/2372
2. Hours of Operation
Mon-Fri: 0800 – 1700
Thu: 1200 – 1700

TRI- CARE

1. RM: C101
PH: 737-5781/5178/5178
2. Hours of Operation
Mon - Fri: 0730 – 1600
Thu: 1300 – 1600
No Lunch Time

CTO

1. RM: D101 / PH: 757-2444
Emergency Number: 080-247-5463
2. Hours of Operation
Mon - Fri: 0900 – 1630
SAT: 0900 – 1300
SUN: Rotational

LTO

1. RM: E101 / PH: 755-1842
2. Hours of Operation
Mon - Fri: 0900 – 1700

DBIDS

1. RM: G101 / PH: 757- 4001/4002
2. Hours of Operation
Mon - Fri: 0900 – 1700
Lunch Time: 1130 – 1300
Closed Korean & US Holiday

DMV

1. RM: G101 / PH: 031-8024-5525/5526
2. Hours of Operation
Mon - Fri: 1000 – 1600
Lunch Time: 1130 – 1300
Closed Korean & US Holiday

ID Cards | Ration

1. RM: F104
PH: 757-2102 (ID cards)
757-2088/2503 (Ration)
2. Hours of Operation
Mon - Fri: 0830 – 1700

H&R Block

1. RM: H101 / PH: 070-7727-6100
2. Hours of Operation
Mon – Sat: 1000 – 1900

LGU+

1. RM: H102 / PH: 070-7597-0511/
2. Hours of Operation
Mon - Fri: 0800 – 1700
No Lunch Time

QUIZNOS

1. RM: H104
PH: 010-6590-9195/010-3930-2019
2. Hours of Operation
Mon-Fri: 0730-1900
Sat: 1000 – 1800

USO

1. RM: P103, H105
PH: 757-8025/8026
2. Hours of Operation
Mon - Fri: 0800 – 1700
No Lunch Time
KT (USO): 010-9677-9195

Security (DPTMS)

1. RM: Y104 / PH: 757-1075
RM: Y101 / PH: 7571347
2. Hours of Operation
- Y103
Mon - Fri: 0800 – 1630
Lunch Time: 1200 – 1300
- Y101
Lunch time: 1130 – 1300

Car Rental

1. RM: I101
PH: 010-2450-4899
2. Hours of Operation
Mon – SUN: 0900 – 2000

Passport

1. RM: B106/B106A
PH: 757-2460 / 755-1133
2. Hours of Operation
Mon - Fri: 0900 – 1600
Lunch Time: 1130 – 1300

Transition

1. RM: F101 / PH: 757-2096
2. Hours of Operation
Mon-Fri: 0800 – 1600
Lunch Time: 1200 – 1300
Appointment only: 1600 – 1700

2nd Floor

PAIO

1. RM: N201 / PH: 757-2340
2. Hours of Operation
Mon - Fri: 0800 – 1700
No Lunch Time

Dental

1. RM: J208 / PH: 315-737-9321
2. Hours of Operation
Mon – ~~Wedns~~: 0900 – 1600
Thurs: 1300 – 1600
Fri: 0900 – 1500
Lunch Time: 1130 – 1300

Building Manager

1. PH: 757-2700
Call: 010-9942-1914

Transportation - IN Bound

1. RM: K204 / PH: 757-2454/2455
Mon - Fri: 0800 – 1630
Closed: 1130 – 1300
Closed Korean & US Holidays

Transportation - OUT Bound

1. RM: K201 / PH: 757-2448/2459
2. Hours of Operation
Mon - Fri: 0800 – 1630
Closed: 1130 – 1300
Closed Korean & US Holidays

CYS

1. RM: L207 FMWR AREA
PH: 757-2254/2250/2255
2. Hours of Operation
Mon & Wed: 0800 – 1700
Tue: 0800 – 1900

Thu: 1200 – 1700

Fri: 0800 – 1700

Closed Sat, Sun, Us holidays

SOFA

1. RM: I201

2. Hours of Operation

Wed: 1000 – 1700

Lunch: 1200 – 1300

Red Cross

1. RM: M201 / PH: 757-2348

2. Hours of Operation

Mon - Fri: 0800 – 1700

No Lunch Time

Closed Federal Holidays

USAG WIC Overseas

Program

1. Rm: L203 / PH: 757-6909/6106

2. hours of operation

Mon-Fri: 0800 – 1630

Lunch: 1145 – 1245

Closed Federal Holidays

19th HRC

1. RM: A203 / PH: 757-2387

2. Hours of Operation:

24Hours, 365days

Medical/ 65th

1. RM: J201 / PH: 315-737-5198

2. Hours of Operation

Mon-Fri: 0900 – 1600

Thurs: 1300 – 1600

Lunch Time: 1130 – 1300

3rd Floor

Command Group

1. RM: Q301 / PH: 757-0509

2. Hours of Operation

Mon - Fri: 0800 – 1700

Legal Office

1. RM: R301 / PH: 757-9955 / 2617

2. Hours of Operation

Mon - Fri: 0930 – 1630

Thu: 1300-1600

Attorney walk in day: 0930-1630

(Only Wednesday)

Closed Federal & Training Holidays

MPD

1. RM: S301 / PH: 757-2089

2. Hours of Operation

Mon - Fri: 0800 – 1700

No Lunch Time

Housing

1. RM: X301 / PH: 757-2647

2. Hours of Operation

Mon - Fri: 0800 – 1600

Thu: 0900 – 1600

Lunch Time: 1230 – 1330

Closed Federal, Korean Holidays &
2nd Thursday of every month from
0800-1330

PAO

1. RM: T301 / PH: 757-1080

2. Hours of Operation

Mon - Fri: 0800 – 1700

Lunch time: 1200 – 1300

VA (BDD)

1. RM: V301 / PH: 757-2914 /
2911(main number)

2. Hours of Operation

Mon - Fri: 0800 – 1600

VA (Contractor)

1. RM: V301 / PH: 757-2504
757- 2190/2518

2: Hours of Operation

Mon-Fri: 0800 – 1600

Retention (8th Army)

1. RM: U301 / PH: 756-8294

2. Hours of Operation

Mon - Wed: 0900 – 1630

Thu: 1300 – 1600

Fri: 0900 - 1400

Lunch Time: 1130 – 1300

SFL / TAP

1. RM: W301 / PH: 757-2101

2. Hours of Operation

Mon - Thu: 0800 – 1700

Fri: 0800 – 1600

Transition Service Specialist:
757-2517

Finance Counselor: 757-2099

TAX Center

1. RM: R301 / PH: 757-2644

2. Hours of Operation

Mon – Fri: 0930 – 1630

Thurs: 1300 – 1600

No Lunch Time

Closed Public Holidays


Finance office (across the
street from One Stop)

756-2320

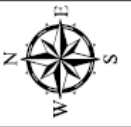
CPAC (same bldg. w/ finance)
757-2231



As of June 2020

USAG HUMPHREYS BUS ROUTE (Red / Blue / Green Routes)

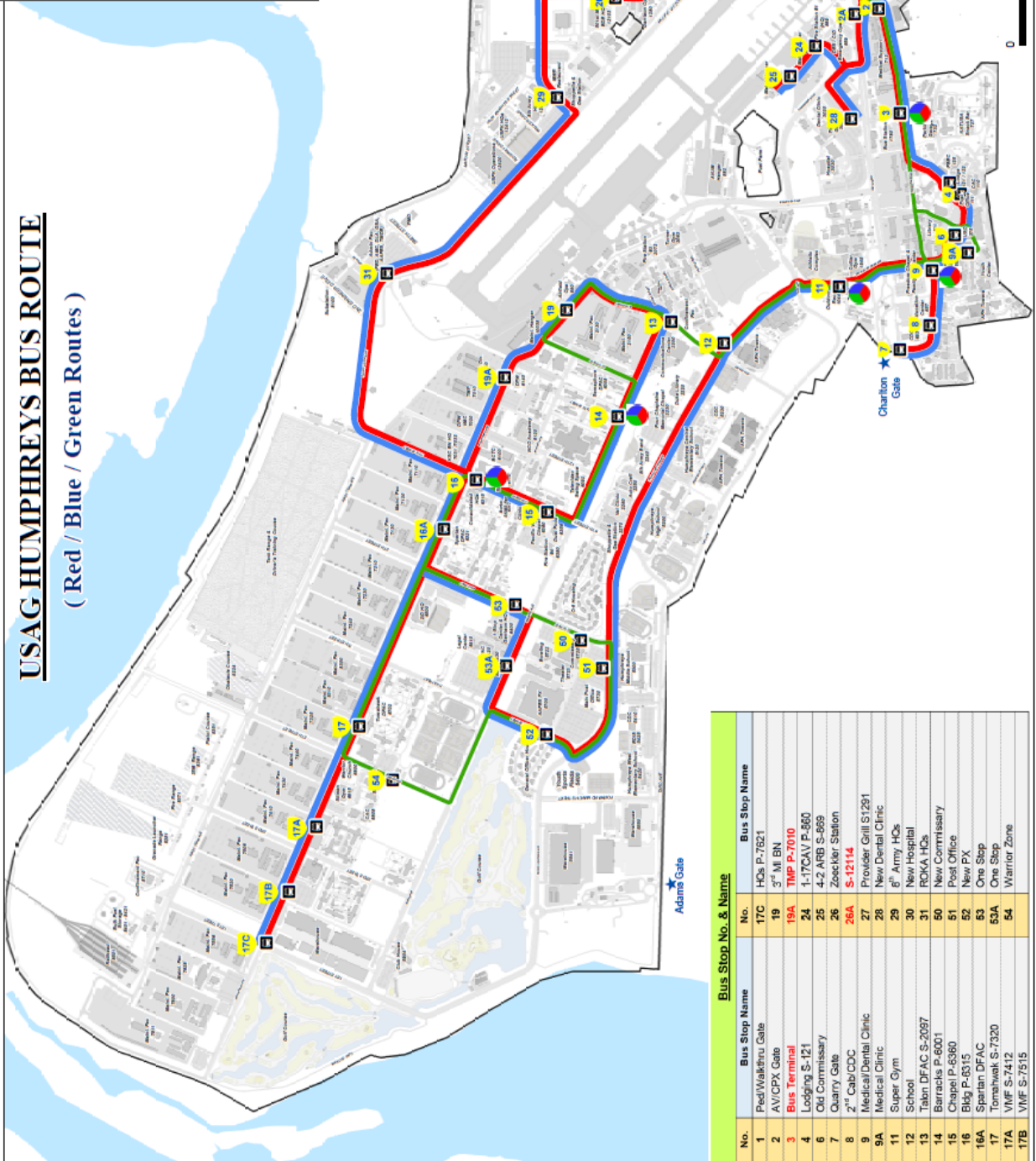


USAG HUMPHREYS
DPW, Master Planning Bk.



Legend
— RED_BLUE
— Green_Route
 Bus Stop
 Transfer Point

DATE: 23 MARCH 2020



Bus Stop No. & Name		
No.	Bus Stop Name	Bus Stop Name
1	Ped/Walkthru Gate	17C HQs P-7621
2	AV/CPX Gate	19 3 rd MI BN
3	Bus Terminal	19A TRF P-7010
4	Lodging S-121	24 1-17CAV P-960
6	Old Commissary	25 4-2 ARB S-669
7	Quarry Gate	26 Zoetker Station
8	2 nd Cab/CDC	26A S-12114
9	Medical/Dental Clinic	27 Provider Grill S1281
9A	Medical Clinic	28 New Dental Clinic
11	Super Gym	29 8 th Army HQs
12	School	30 New Hospital
13	Taken DFAC S-2087	31 ROKA HQs
14	Barracks P-6001	50 New Commissary
15	Chapel P-6960	51 Post Office
16	Blgg P-6315	52 New PX
16A	Spartan DFAC	53 One Stop
17	Tomarwak S-7320	53A One Stop
17A	VMF S-7412	54 Warrior Zone
17B	VMF S-7515	