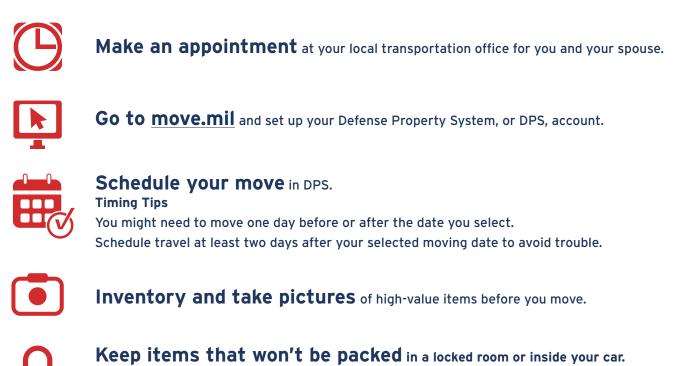
7 Steps to Make Your Household Goods Move a Smart Move

When you receive permanent change of station, or PCS, orders, it's important to coordinate your move immediately. Here's how to do it:



Don't Pack It

There are some things that you should hand-carry to your new location. Put these items where the movers won't pack them:

- Treasured items like family heirlooms, jewelry or signed sports memorabilia
- Important paperwork like medical records, car titles and insurance documents
- Items you'll need in the first week like clothing, medicines, laptops and your kids' favorite toys



Check for damaged or missing items, upon delivery.

Filing a Claim

You have 75 days to file your claim for lost or damaged items. Contact your local transportation office for help filing a claim with your mover.

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Do the customer satisfaction survey in DPS.

Answer eight easy questions to make future moves better for military families.









Military OneSource is standing by 24/7 with answers, information and support to make your relocation a success. Click or call to connect: **www.militaryonesource.mil** | 800-342-9647